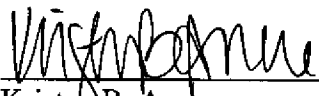


PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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|-------------|---------------------------------|---|--|
| Appln. No.: | 10/718,781 |) | CERTIFICATION OF ELECTRONIC |
| Applicant: | Christopher J. Burt et al |) | SUBMISSION |
| | |) | |
| Filed: | November 20, 2003 |) | I hereby certify that this correspondence is |
| Title: | Proactive Support of Healthcare |) | being submitted electronically with the |
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| | |) | Office's electronic filing system (EFS |
| TC/A.U.: | 3626 |) | Web) on this 23rd day of June, 2010. |
| Examiner: | Lubin, Valerie |) | |
| | |) | |
| Docket No: | 203995-1 (5024-00289) |) |  6-23-2010 |
| Conf. No.: | 1536 |) | Kristen B. Anne Date |

AMENDMENT

Mail Stop: Amendment
Commissioner of Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action of April 12, 2010, please amend the above-identified application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 9 of this paper.